



INTEGRAL POWERLIFT PTE LTD

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ROC No.198301940G GST Reg.No.19-8301940-G

MAINTENANCE SERVICE AGREEMENT

1. Scope of Agreement

a) During each service, inspect the equipment and provide a service/inspection report which will include recommendation for rectification of any faults discovered. All repairs outside the scope of this Service Agreement will be charged accordingly.

JOB SCOPE for Diesel Forklifts : Conduct a check on the following items

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|------------------------------|---------------------------------------|
| 1. Engine oil level | 16. Brake pedal play |
| 2. Torqflow T/M Oil | 17. Brake linings/pipe/cylinder |
| 3. Front axle oil | 18. Clutch inching/pedal play |
| 4. Hydraulic oil | 19. Parking brake handle/lining/cable |
| 5. Brake fluid | 20. Front axle wheel rim/nut |
| 6. Greasing of all points | 21. Rear axle wheel rim/nut |
| 7. Hub bearing greasing | 22. Steering ball joints |
| 8. Inner/outer air element | 23. Lift/tilt cylinder/hose |
| 9. Water separator | 24. Lift chain tension |
| 10. Engine | 25. Forward reverse lever |
| 11. Engine brackets/mounting | 26. Gauges/starting switch/switches |
| 12. Radiator cap/hose | 27. Horn/signal/head light |
| 13. Tyres | 28. Replace engine oil |
| 14. Mast bearings/carriage | 29. Replace engine oil filter. |
| 15. Backrest/fork knob | |

JOB SCOPE for Battery Operated Machines : Conduct a check on the following items

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|------------------------------------|---|
| 1. Battery water level | 12. Battery |
| 2. Any oil leakage | 13. Battery tray |
| 3. Electronic control box | 14. Drive / Load / Castor Wheels |
| 4. Drive/steering/hydraulic motor | 15. Mast bearings |
| 5. Forward reverse lever | 16. Back rest / fork knob |
| 6. Gauges/starting switch/switches | 17. Lift cylinder hose |
| 7. Horn/signal/head light | 18. Lift chain tension |
| 8. King pin/bushing | 19. Power steering pump |
| 9. Hydraulic pump | 20. Hydraulic / T/M Control valve |
| 10. Steering ball joints/linkages | 21. Hydraulic Contactor / contact point |
| 11. Check battery water. | 22. Check hydraulic oil. |

b) Where repairs are considered necessary, furnish an estimate of costs. Repairs of such nature may be executed during the normal scheduled visits so as to reduce costs.

2. Maintenance service will be rendered under this Agreement at an all inclusive charge to the customer which includes labour and transport but excludes :

a) Repairs required due to wear, tear, accident, neglect, misuse, altering the equipment, unfavourable environmental conditions, work performed by other than a representative of Integral Powerlift Pte Ltd.

3. Work will be carried out under this Agreement during our normal working hours.

4. This Agreement is not transferable and is effective for a period of twelve (12) months.

5. Under this Agreement, the owner will get a **10% discount on all chargeable Parts** during the length of the Agreement.

6. On conclusion of each service, a service report will be rendered to cover each complete service.